ALL BANK LOBBIES ARE NOW OPEN SOME LOCATIONS MAY REQUIRE AN APPOINTMENT

All locations are operating under normal hours.

Some locations may require facial coverings.

We continue to encouraging our customers to use our driveups, walk up windows, and 24/7 ATMs. You can also access your accounts via our website www.boc-ks.com or use our NEW Mobile App at BOC KS.

We apologize for any inconvenience this may cause and we appreciate your patience and understanding.

At Bank of Commerce, we are prepared and ready to help.

As the situation with Coronavirus (COVID-19) continues to develop, our entire team is ready and standing by to support you. You rely on us every day for your financial needs, and we're going to continue to provide reliable access to the important services you count on.

We are here to help you.

All Bank of Commerce lobbies are available by appointment should you need access to your safety deposit box or other banking functions which cannot be performed electronically or at a drive-thru. Please call your local Bank of Commerce branch for further information.

Following our recent merger, we have many ways to serve you from the safety and security of your home, work or vehicle:

- We encourage you to use our Online Banking, located at www.boc-ks.com. This service is available to you 24 hours a day and offers full transactional banking, including account research and statement printing (to help you get your taxes ready), as well as bill payment services. CLICK HERE to see a short training video about our online bill payment system.
- The new BOC KS Mobile App is now available to all current online banking customers. Use this
 app on your mobile phone or tablet to check balances, make payments, transfer funds, deposit
 checks, or find the nearest ATM. The app is available for download at the App Store at: BOC Mobile
 App on Apple and on Google Play at BOC Mobile App on Google. CLICK HERE to see a short
 training video about Mobile Banking. CLICK HERE to see a short video about Mobile Deposit.
- If you have not yet signed up for Online Banking, give us a call at one of our branches and we will get you set up.
- If you need cash and prefer not to come in the bank, don't forget that we now offer many more surcharge-free <u>ATM Locations</u>.
- Many of our branches offer convenient <u>Drive-Up locations</u>. We encourage you to use our drive-ups, where you can stay in your vehicle while we provide your banking services to you. At our drive-up's we are happy to provide you with personal and commercial account deposit and withdrawal services, check cashing, currency and coin services, as well as money orders and cashiers checks to name a few.
- Remember, the same friendly and helpful branch personnel are available to serve you, as always.
 Furthermore, we have increased our cleaning procedures by cleaning more surfaces, and more frequently. We have also made hand sanitizer readily available, and are educating branch teams on these new procedures.

Let us know if you need additional assistance.

We understand these times can be challenging, and we are here to help.

Please know we are taking all measures reasonably necessary to continue to provide superior service to our customers and to protect our team.

Finally, if you have been negatively impacted by illness due to coronavirus and need additional assistance related to your account, please contact us and let us know. As always, please call your local branch for assistance. You can also reach us at: 620-431-1400 or via email at

boc@sekbank.com

Learn More

For additional information about COVID-19, **get the latest report from the Centers for Disease Control at** <u>cdc.gov</u> or your local health department website.

Visit our website frequently for more information regarding our services, locations, and hours of operation during this rapidly changing environment.